



\*40076177999999998\*

Boundary Fares SSWT Settlement  
c/o Epiq  
PO Box 1472  
Sunderland  
SR43 4LB  
England

Claims can be submitted electronically at [www.BoundaryFares.com](http://www.BoundaryFares.com).

## **'BOUNDARY FARES' SETTLEMENT CLAIM FORM**

### *Justin Gutmann v Stagecoach South Western Trains Limited (the "Proceedings")*

You must submit a claim form by no later than 10 January 2025 to be eligible for payment from the settlement fund. Late claim submissions will **NOT** be accepted.

### **WHAT IS THE CLAIM ABOUT?**

The 'Boundary Fares' claim was filed in the Competition Appeal Tribunal by Mr Justin Gutmann on behalf of rail passengers who he alleged have paid twice for part of their journeys as a result of not being sold a Boundary Fare. A Boundary Fare is a form of extension ticket for use in conjunction with the Travelcard for travel from the outer boundary covered by the Travelcard to the destination. Boundary Fares allow passengers who own a Travelcard to travel beyond the zones covered by their Travelcard, paying only for the journey falling outside of the zones covered by their Travelcard. It would also be possible to buy a fare from the last station within the zones covered to the end destination. This would be known as a Point to Point Fare.

Stagecoach South Western Trains Limited ("SSWT") and Mr Gutmann have reached a settlement in respect of the part of this claim relating to the period from 1 October 2015 to 20 August 2017 so far as the claim relates to fares for travel on SSWT's services. The settlement provides for the payment of up to £25,000,000 (twenty-five million pounds sterling) to eligible Represented Persons who submit a valid claim for compensation. The settlement has been reached without any admission of liability.

More information about the settlement, including a copy of the settlement agreement, can be found online at [www.BoundaryFares.com](http://www.BoundaryFares.com).

### **WHO CAN MAKE A CLAIM**

Only those who meet all of the eligibility criteria below may make a claim for payment from the settlement fund.

#### Eligibility Criteria

- a) You purchased a rail fare for yourself or another person, which was not a Boundary Fare or a fare for the portion of the journey from the last station covered by your Travelcard to your destination (i.e. a Point to Point Fare), between 1 October 2015 and 20 August 2017.
- b) You (or the person for whom the fare was purchased) held a Travelcard(s) valid for travel within one of Transport for London's ("TfL") fare zones at the time of the journey.
- c) The rail fare was valid for travel in whole or in part on SSWT services, from a station within (but not on the outer boundary of) the zone that your Travelcard was valid to a destination beyond the boundary of those zones (a "**Relevant Fare**"). Only journeys outbound from London are covered. Please note that SSWT stopped operating the South Western franchise at 1:59am on 20 August 2017, so if you purchased your ticket from 1 October 2015 and to 1:59am on 20 August 2017 (the "**Relevant Period**") but took the journey after 1:59am on 20 August 2017, you are not eligible to claim compensation from this settlement.
- d) If you purchased a season ticket, you (or the person for whom the fare was purchased) held a valid Travelcard for the entire period of the season ticket.
- e) You were a resident in the United Kingdom (UK) on both 19 October 2021\* and 30 April 2024.\*\*
- f) You have not opted-out of the Proceedings.

**If you meet all of the eligibility criteria above, you are automatically included in the class and can submit a claim for payment from the settlement fund.**

\*If you were **not** domiciled in the UK on 19 October 2021 but otherwise meet the eligibility criteria, you must have previously opted-in to the Proceedings in order to qualify as a Represented Person.

\*\*If you were **not** domiciled in the UK on 30 April 2024, but you otherwise meet the definition of a Represented Person, you must opt-in to the settlement by filing an opt-in form, which you can find online at [www.BoundaryFares.com](http://www.BoundaryFares.com). The deadline to opt-in to the settlement is 10 January 2025.

*For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.*



## **HOW TO MAKE A CLAIM**

To make a claim, you must either fill out this form and mail it to Boundary Fares SSWT Settlement, C/O Epiq, PO Box 1472, Sunderland SR43 4LB, or file a claim online at [www.BoundaryFares.com](http://www.BoundaryFares.com).

Your claim must be submitted no later than **10 January 2025**. Claims submitted after this date will not be accepted.

The information you provide in your claim form will be considered by the claims administrator to determine whether you are eligible to receive a portion of the settlement funds. It will be kept confidential by the claims administrator and the parties' legal representatives, and will not be shared with any third parties. Please ensure you have provided complete and accurate information.

## **STRUCTURE OF THE CLAIM FORM**

### **Section 1: Contact Information**

You will be required to provide your relevant contact information.

### **Section 2: Claim Selection**

You will be asked to select to claim under one of the following 'pots':

**Pot 3:** No Documentary Evidence Pot – for claimants who do not submit proof of purchase for their journeys nor their Travelcards. Limited to 6 journeys at £5 per journey per claimant, with a maximum claim amount of £30.00.

**Pot 2:** Partial Evidence Pot – for claimants who have proof of purchase for their journeys or Travelcards, but not both. Limited to 20 journeys at £5 per journey per claimant, with a maximum claim amount of £100.00. If the total amount claimed on the allocated sum within either Pot 3 or Pot 2 exceeds the allocated funds for that allocated part of the Pot as set out in Clause 2.4 (a) of the Settlement Agreement, please refer to Clause 2.4 (b) of the Settlement Agreement.

**Pot 1:** Fuller Evidence Pot – for claimants who have full proof of purchase for their journeys and Travelcards. Proof of purchase can include, but is not limited to: a bank or credit card statement showing purchase of a relevant fare and/or Travelcard, a screenshot showing a purchase of a relevant fare from an online retailer's website, a loan from an employer for a Travelcard, hard copy proof of a relevant fare (such as the physical ticket), information obtained from a TfL account which shows proof of a relevant Travelcard, and information obtained from TfL or Trainline (or similar) account, which evidences purchase of a relevant rail fare. Claims under Pot 1 will be valued based on the actual difference in price between the fare paid and the appropriate Boundary Fare. There is no limit to the number of journeys per claimant and compensation will be the actual difference between the ticket price paid and the price of the appropriate Boundary Fare.

For claims covered by Pots 1 and 2, you may need to obtain bank statements as part of the required documentation. For a guide on obtaining bank statements, please visit [www.BoundaryFares.com/Documents/Documents3](http://www.BoundaryFares.com/Documents/Documents3).

### **Section 3: Payment Instructions**

You will be required to provide your relevant payment details so that you may receive payment upon submission of a successful claim.

### **Section 4: Statement of Truth**

You will be required to sign and date a statement of truth.

*For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.*







## **SECTION 2: CLAIM SELECTIONS**

Please review the information provided below and indicate the nature of the evidence you possess to support your claim **and enclose the required documents relevant to your selection.**

### **Pot 3: No Documentary Evidence Pot**

**I do not have any documentary evidence to support my claim.**

[A] Please select the total number of Relevant Fares that you purchased during the Relevant Period while holding a valid Travelcard. Please only select one option.

1    2    3    4    5    6

[B] Enclose the following Required Documentation:

1. **Proof of Residency:** If you are making this selection, you must provide a bank or credit card statement, utility bill or other official correspondence such as a council tax or other tax bill that is less than three months old or a valid driving license that shows your full name and an address in the UK.

**If you are submitting a claim for Pot 3 only, proceed to SECTION 3 of the Claim Form (“Payment Instructions”) on page 12.**



## **Pot 2: Partial Evidence Pot**

**I have documentary evidence which shows proof of purchase of a Travelcard(s) or a Relevant Fare to support my claim, but not both.**

[A] In the Journey chart below, provide the following information for each applicable journey you took during the Relevant Period for which you are claiming and have supporting documentation.

<b>Journey Number</b>	<b>Origin Station</b>	<b>Destination Station</b>	<b>Travel Date</b>
<b>Journey 1</b>			____/____/____ dd / mm / yyyy
<b>Journey 2</b>			____/____/____ dd / mm / yyyy
<b>Journey 3</b>			____/____/____ dd / mm / yyyy
<b>Journey 4</b>			____/____/____ dd / mm / yyyy

*\* If you are claiming additional journeys, please use the form found online at [www.BoundaryFares.com/Documents/Documents3](http://www.BoundaryFares.com/Documents/Documents3).*

[B] **Required Documentation: Enclose the following to support each of these journeys. You must provide Requirement #1 or #2 for each journey (but not both), and you must provide Requirement #3:**

- Proof of Purchase of Relevant Travelcard(s):** Acceptable proof of purchase of relevant Travelcard(s) includes: a) a bank or credit card statement showing purchase from a rail ticket retailer (including Transport for London (“TfL”)) to the value of a cost of a relevant Travelcard at the time of the relevant journeys; b) hard copy proof of the relevant Travelcard; c) information obtained from your TfL account which shows a relevant Travelcard; or d) other relevant evidence, such as a loan from an employer for the purpose of obtaining a Travelcard.

**OR**

- Proof of Purchase of Qualifying Fare(s)<sup>1</sup>:** Acceptable proof of purchase of Qualifying Fare(s) includes: a) a bank or credit card statement showing purchase from SSWT or a third party retailer of a rail ticket for use on SSWT’s services ; b) hard copy proof of the Qualifying Fare, together with a self-certification confirming for whom it was purchased; or c) a screenshot showing a purchase of a Qualifying Fare from SSWT’s website or other online retailer.

**AND**

- Proof of Residency:** If you are making this selection, you must provide a bank or credit card statement, utility bill or other official correspondence such as a council tax or other tax bill that is less than three months old or a valid driving license that shows your full name and an address in the UK.

<sup>1</sup> “Qualifying Fare” means a fare purchased from SSWT or a third party retailer in the Relevant Period in respect of a journey on SSWT services, from an origin point within or at the boundary of a TfL zone to a destination that is beyond the outer boundary of the relevant TfL zone, that is not a Boundary Fare or equivalent Point to Point Fare.

*For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.*



**[C] Season Ticket holders:** Please tick the box indicating the total number of relevant journeys claiming below that you took during the Relevant Period while holding a Travelcard AND Season Ticket. You can claim up to 20 relevant journeys.\*

- 1     2     3     4     5     6     7     8     9     10  
 11     12     13     14     15     16     17     18     19     20

Season Ticket #	Season Ticket Start Date	Season Ticket End Date
Season Ticket 1	___/___/___ dd / mm / yyyy	___/___/___ dd / mm / yyyy
Season Ticket 2	___/___/___ dd / mm / yyyy	___/___/___ dd / mm / yyyy
Season Ticket 3	___/___/___ dd / mm / yyyy	___/___/___ dd / mm / yyyy
Season Ticket 4	___/___/___ dd / mm / yyyy	___/___/___ dd / mm / yyyy
Season Ticket 5	___/___/___ dd / mm / yyyy	___/___/___ dd / mm / yyyy
Season Ticket 6	___/___/___ dd / mm / yyyy	___/___/___ dd / mm / yyyy

*\*Service must be fully or partially valid for use on the South West network. For a full list of stations on the South West network, please visit [www.BoundaryFares.com](http://www.BoundaryFares.com).*

**[D] Season Ticket Required Documentation: Enclose the following to support each of the season tickets:**

- 1. Proof of Purchase of Relevant Travelcard(s):** Acceptable proof of purchase of relevant Travelcard(s) includes: a) a bank or credit card statement showing purchase from a rail ticket retailer (including TfL) to the value of a cost of a relevant Travelcard at the time of the relevant journeys; b) hard copy proof of the relevant Travelcard; c) information obtained from your TfL account which shows a relevant Travelcard; or d) other relevant evidence, such as a loan from an employer for the purpose of obtaining a Travelcard.

**OR**

- 2. Proof of Purchase of Relevant Season Ticket(s):** Acceptable proof of purchase of relevant season tickets includes: a) a copy of a bank or credit card statement showing purchase from a rail ticket retailer to the value of a cost of a relevant season ticket(s) at the time; b) hard copy proof of the relevant season ticket(s); c) information obtained from your TfL account which shows a relevant season ticket(s); or d) other relevant evidence, such as a loan from an employer for the purpose of obtaining a season ticket.

**AND**

- 3. Proof of Residency:** If you are making this election, you must provide a copy of a bank or credit card statement, utility bill or other official correspondence such as a council tax or other tax bill that is less than three months old or a valid driving license that shows your full name and an address in the UK to confirm eligibility for the class.

**If you are submitting a claim for Pot 2 only, proceed to SECTION 3 of the Claim Form (“Payment Instructions”) on page 12.**

*For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.*



\*40076177999999998\*

Claims can be submitted electronically at [www.BoundaryFares.com](http://www.BoundaryFares.com).**Pot 1: Fuller Evidence Pot** **I have full documentary evidence to support my claim.**

[A] In the Journey chart below, provide the following information for each applicable journey you took during the Relevant Period for which you are claiming and have supporting documentation.

Journey Number	Origin Station*	Destination Station	Travel Date	Ticket Price Paid	Applicable Discounts (e.g. Railcards), if any
Journey 1			____/____/____ dd / mm / yyyy	£	
	<b>Ticket Type Information:</b> Select one ticket type from each group, if known. <b>Seat Type:</b> <b>Trip Type:</b> <b>Day/Non Day:</b> <b>Fare Type:</b> <input type="checkbox"/> 1st Class <input type="checkbox"/> Single Trip <input type="checkbox"/> Day <input type="checkbox"/> Advance <input type="checkbox"/> Off-Peak <input type="checkbox"/> Standard <input type="checkbox"/> Return Trip <input type="checkbox"/> Non-Day <input type="checkbox"/> Anytime <input type="checkbox"/> Super Off-Peak				
	If known, please include any other ticket type details available by writing them in the space below:				
Journey 2			____/____/____ dd / mm / yyyy	£	
	<b>Ticket Type Information:</b> Select one ticket type from each group, if known. <b>Seat Type:</b> <b>Trip Type:</b> <b>Day/Non Day:</b> <b>Fare Type:</b> <input type="checkbox"/> 1st Class <input type="checkbox"/> Single Trip <input type="checkbox"/> Day <input type="checkbox"/> Advance <input type="checkbox"/> Off-Peak <input type="checkbox"/> Standard <input type="checkbox"/> Return Trip <input type="checkbox"/> Non-Day <input type="checkbox"/> Anytime <input type="checkbox"/> Super Off-Peak				
	If known, please include any other ticket type details available by writing them in the space below:				
Journey 3			____/____/____ dd / mm / yyyy	£	
	<b>Ticket Type Information:</b> Select one ticket type from each group, if known. <b>Seat Type:</b> <b>Trip Type:</b> <b>Day/Non Day:</b> <b>Fare Type:</b> <input type="checkbox"/> 1st Class <input type="checkbox"/> Single Trip <input type="checkbox"/> Day <input type="checkbox"/> Advance <input type="checkbox"/> Off-Peak <input type="checkbox"/> Standard <input type="checkbox"/> Return Trip <input type="checkbox"/> Non-Day <input type="checkbox"/> Anytime <input type="checkbox"/> Super Off-Peak				
	If known, please include any other ticket type details available by writing them in the space below:				

\*If the origin of your journey did not start on the South West network, please indicate the station at which you transferred on to the South West network during your journey. For a full list of stations on the South West network, please visit [www.BoundaryFares.com](http://www.BoundaryFares.com). If you are claiming additional journeys, please use the form found online at [www.BoundaryFares.com/Documents/Documents3](http://www.BoundaryFares.com/Documents/Documents3).

For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.





**[B] Required Documentation: Enclose the following to support each of the provided journeys:**

1. **Proof of Purchase of Relevant Travelcard(s):** Acceptable proof of purchase of relevant Travelcard(s) includes: a) a copy of a bank or credit card statement showing purchase from a rail ticket retailer (including TfL) to the value of a cost of a relevant Travelcard at the time; b) hard copy proof of the relevant Travelcard; c) information obtained from your TfL account which shows a relevant Travelcard; **or** d) other relevant evidence, such as a loan from an employer for the purpose of obtaining a Travelcard.

**AND**

2. **Proof of Purchase of the Qualifying Fare(s):** Acceptable proof of purchase of the Qualifying Fare(s) includes: a) a copy of a bank or credit card statement showing purchase from SSWT or a third party retailer to the value of the price of a rail ticket for use on SSWT's services; b) hard copy proof of the Qualifying Fare, together with a self-certification confirming for whom it was purchased; or c) a screenshot showing a purchase of a relevant fare from SSWT's website or other online retailer.

**AND**

3. **Proof of Residency:** Claimants making this selection must provide a copy of a bank or credit card statement, utility bill or other official correspondence such as a council tax or other tax bill that **is less than three months old** or a valid driving license that has the Claimant's full name and an address in the UK.



**[C] Season Ticket holders:** If you purchased one or more season ticket(s) separately from your Travelcard in order to take relevant journeys during the Relevant Period, please provide the details in the chart below for each season ticket for which you are claiming, and enclose your evidence in accordance with Section B.

Season Ticket #	Season Ticket Type (Weekly, Monthly, Quarterly, Annually or Other)	Season Ticket Start Date	Season Ticket End Date	Season Ticket Origin Station	Season Ticket Destination Station	Season Ticket Price Paid
Season Ticket 1		____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy			£
Season Ticket 2		____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy			£
Season Ticket 3		____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy			£
Season Ticket 4		____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy			£

*If you are claiming additional Season Tickets, please use the form found online at [www.BoundaryFares.com/Documents/Documents3](http://www.BoundaryFares.com/Documents/Documents3).*

**[D] Season Ticket Required Documentation: Enclose the following to support each of the season tickets:**

- 1. Proof of Purchase of Relevant Travelcard(s):** Acceptable proof of purchase of relevant Travelcard(s) includes: a) a bank or credit card statement showing purchase from a rail ticket retailer (including TfL) to the value of a cost of a relevant Travelcard at the time of the relevant journeys; b) hard copy proof of the relevant Travelcard; c) information obtained from your TfL account which shows a relevant Travelcard; or d) other relevant evidence, such as a loan from an employer for the purpose of obtaining a Travelcard.

**AND**

- 2. Proof of Purchase of Relevant Season Ticket(s):** Acceptable proof of purchase of relevant Season Tickets includes: a) a copy of a bank or credit card statement showing purchase from a rail ticket retailer to the value of a cost of a relevant Season Ticket(s) at the time; b) hard copy proof of the relevant Season Ticket(s); c) information obtained from your TfL account which shows a relevant Season Ticket(s); or d) other relevant evidence, such as a loan from an employer for the purpose of obtaining a Season Ticket.

**AND**

- 3. Proof of Residency:** If you are making this election, you must provide a copy of a bank or credit card statement, utility bill or other official correspondence such as a council tax or other tax bill that is less than three months old or a valid driving license that shows your full name and an address in the UK to confirm eligibility for the Class .

*For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.*



\*40076177999999998\*

Claims can be submitted electronically at [www.BoundaryFares.com](http://www.BoundaryFares.com).

**[E] Travelcard holders:** Provide the information for your Transport for London (“TfL”) Travelcard(s) owned from the period of 1 October 2015 and 20 August 2017 (the “Relevant Period”) below. If you owned multiple Travelcards, please list each one on a separate line.

Travelcard Number	Travelcard Type (Weekly, Monthly, Quarterly, Annually, or Other)	Zones Covered by Travelcard	Travelcard Start Date	Travelcard End Date
Travelcard 1			____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy
	If known, please include any other ticket type details available by writing them in the space below:			
Travelcard 2			____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy
	If known, please include any other ticket type details available by writing them in the space below:			
Travelcard 3			____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy
	If known, please include any other ticket type details available by writing them in the space below:			
Travelcard 4			____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy
	If known, please include any other ticket type details available by writing them in the space below:			
Travelcard 5			____/____/____ dd / mm / yyyy	____/____/____ dd / mm / yyyy
	If known, please include any other ticket type details available by writing them in the space below:			

*If you are claiming additional Travelcards, please use the form found online at [www.BoundaryFares.com/Documents/Documents3](http://www.BoundaryFares.com/Documents/Documents3).*

**Proceed to SECTION 3 of the Claim Form (“Payment Instructions”) on the next page.**

*For more information visit [www.BoundaryFares.com](http://www.BoundaryFares.com) or call the freephone number at +44 808 304 8698. The deadline to submit a claim form is 10 January 2025.*





## SECTION 4: STATEMENT OF TRUTH - SIGN & DATE

### By signing this Claim Form, I attest that:

1. If submitting as a personal representative for an individual or business/entity estate, I am authorised to submit this claim form on their behalf and I believe the contents to be true; and
2. If submitting on behalf of a company or business, I am authorised to submit this claim form on behalf of that company or business and I believe the contents to be true; and
3. I accept the administrator's terms and conditions and privacy policies as they are found on the website at [www.BoundaryFares.com](http://www.BoundaryFares.com); and
4. I, or if submitting as a personal representative or business/entity estate, the person or business/entity estate I am submitting as a representative for, held a valid Travelcard during the relevant time periods covered by the journeys listed on this claim form; and
5. I, or if submitting as a personal representative or business/entity estate, the person or business/entity estate I am submitting as a representative for, purchased a rail ticket, which was not a Boundary Fare, for use on SSWT's services during the Relevant Period; and
6. I, or if submitting as a personal representative or business/entity estate, the person or business/entity estate I am submitting as a representative for, qualify/qualifies as a claimant (as outlined on page 1) who was resident in the UK on both 19 October 2021 or opted into the Class by 7 November 2023; and
7. I, or if submitting as a personal representative or business/entity estate, the person or business/entity estate I am submitting as a representative, was a resident in the UK on 30 April 2024 or opted into the settlement on a date before 10 January 2025; and
8. I attest to the truth of the journeys and fares I have claimed; and
9. The information on this form is true and correct to the best of my knowledge; and
10. I, or if submitting as a personal representative or business entity/estate, the person or business/entity estate I am submitting as a representative for agree(s) to participate in the settlement; and
11. **I understand that Epiq may conduct random spot checks to verify the conditions listed in this Statement of Truth.**

Signature:

Date:

		-			-				
DD			MM			YYYY			

**HOW TO SUBMIT:** Email the completed form and the required documentation to [info@BoundaryFares.com](mailto:info@BoundaryFares.com) or mail it to: Boundary Fares SSWT Settlement, C/O Epiq, PO Box 1472, Sunderland SR43 4LB. For faster processing, you may also complete and submit a claim form online at [www.BoundaryFares.com](http://www.BoundaryFares.com). It is recommended that you maintain a copy of the completed claim form and a copy of any supporting documentation for your own records.

Please **DO NOT** send Claim Forms to **Charles Lyndon Limited** or the **Competition Appeal Tribunal**.